

**ATTACHMENT E-5 – SUMMARY OF SEATS AND SERVICE LEVELS FOR PHONE SERVICE
(Reference Master Contract Table E.2.3.1)**

| Phone Type | PH1 | PH2 | PH3 | PH4 | PCell |
|------------------------|------------|------------|------------|------------|--------------|
| Instrument | | | | | |
| Single | S | S | O | S | |
| Dual | O | O | O | O | |
| Multi-12 | O | O | S | | |
| Multi-24 | O | O | O | | |
| No Instrument Provided | O | O | O | | |
| Cellular | | | | | S |
| Line Type | | | | | |
| None | | | | | S |
| Digital | S | S | S | S | |
| Analog | O | O | O | O | |
| Voice Mail | | | | | |
| None | S | O | O | S | S |
| Standard | O | S | S | O | O |
| Enhanced | O | O | O | O | O |
| Feature set | | | | | |
| Standard | S | S | O | O | |
| Speaker | O | O | O | S | |
| Enhanced | O | O | S | O | |
| Cellular | | | | | S |
| Moves/Adds/Changes | | | | | |
| Regular | S | S | S | S | S |
| Enhanced | O | O | O | O | O |
| Restore to Service | | | | | |
| Basic | O | O | O | O | O |
| Regular | S | S | S | S | S |
| Premium | O | O | O | O | O |
| Enhanced | O | O | O | O | O |
| Critical | O | O | O | O | O |

Legend: ~~text~~ indicates seat/service level deleted or not available
text indicates added or changed seat/service levels