

ATTACHMENT E-3 - SUMMARY OF SEATS AND SERVICE LEVELS FOR SERVERS
(Reference: Master Contract Table E.2.2.1)

Server Service Type	WEB1	APP1	COMP1	FILE1	SERV1
Platform Architecture					
Windows					S
UNIX					O
System Administration					
Regular	O	O	O	O	S
Enhanced	S	S	S	S	O
Maintenance					
Regular	O	O	O	O	O
Premium	O	O	O	O	O
Enhanced	S	S	S	S	S
Critical	O	O	O	O	O
Storage Volume					
None			O		
Basic	S	O	S	O	
Regular	O	S	O	S	
Premium	O	O	O	O	
Enhanced	O	O	O	O	S
Critical					O
Data Backup and Restoration					
None	O	O	O	O	O
Basic	O	O	O	O	O
Regular	S	S	S	S	S
Enhanced	O	O	O	O	O
Performance Delivery					
Basic	O	O	O	O	
Regular	S	S	S	S	S
Premium	O	O	O	O	O
Enhanced	O	O	O	O	O
Security Features					
None	S	S		S	S
Basic	O	O		O	O
Regular	O	O		O	O
Enhanced	O	O		O	O
Server Location					
Regular					S
Enhanced					O

Legend: ~~text~~ indicates seat/service level deleted or not available
text indicates added or changed seat/service levels